



Border Force



ASSOCIATION OF
CHIEF POLICE OFFICERS

GENERAL AVIATION REPORT GUIDANCE – April 2013

These instructions have been produced by Border Force are designed and published for General Aviation¹ pilots, operators and owners of aircraft. They help you to complete and submit a General Aviation Report (GAR) and inform you about the types of airport you can use to make your journey.

The instructions explain: -

- [What a General Aviation Report \(GAR\) is](#)
- [What powers are used to require a report](#)
- [Where aircraft can land and take off](#)
- [When you are asked to submit a General Aviation Report \(GAR\);](#)
- [When, how and where to send the GAR](#)
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What is a General Aviation Report (GAR)?

General Aviation pilots, operators and owners of aircraft making Common Travel Area² and international journeys in some circumstances are required to report their expected journey to the Police and/or the Border Force command of the Home Office.

Border Force and the Police request that the report is made using a GAR. The GAR helps Border Force and the Police in securing the UK border and preventing crime and terrorism.

What powers are used to require a report?

An operator or pilot of a general aviation aircraft is required to report in relation to international or Channel Islands journeys to or from the UK, **unless** they are travelling outbound directly from the UK to a destination in the European Union as specified under Sections 35 and 64 of the Customs & Excise Management Act 1979. Even if pilots and operators are not required to provide notification of a flight it is helpful if they do provide this notification.

Under Paragraph 12 of Schedule 7 to the Terrorism Act 2000, the captain of a flight operating between a Great Britain port and Northern Ireland, the Republic of Ireland, the Channel Islands or the Isle of Man³ using a port not designated under that Act, must notify the police at least 12 hours in advance of their journey. Where a flight is operating for reward the captain may not arrive or depart

¹ The term General Aviation describes any aircraft not operating to a specific and published schedule

² The Common Travel Area is comprised of Great Britain, Northern Ireland, Ireland, the Isle of Man and the Channel Islands

³ or flights between a Northern Irish port and Great Britain, the Republic of Ireland, the Channel Islands or the Isle of Man

from a non designated port without having approval to do so from an examining officer and to do so constitutes a criminal offence. Notifications must be sent to a constable of the force where the port is located at least 12 hours in advance. Reports submitted via approved websites are forwarded to the relevant force.

Where aircraft can land and take off?

Places where aircraft may land/take off fall into 3 categories and are dependent on where you are leaving from/going to as well as the purpose of your journey: -

- Airports designated as customs & excise and/or designated immigration ports of entry by the Border Force and/or Police.
- Non designated customs and excise airports, operating under a Certificate of Agreement; and
- Other places which are neither designated nor have a Certificate of Agreement e.g. small airfields, landing strips and some helipads

[Annex C](#) lists the designated airports and locations which have a Certificate of Agreement

Designated airports

Airports can broadly have 3 types of designation: Customs & Excise, Immigration and Police.

Border Force, which is part of the Home Office, manages the customs & excise and immigration designations of airports. The central Home Office manages the Police designation of airports.

Flights using an airport designated as a customs & excise airport may fly to/from **any** destination. All ports designated as Immigration Ports of Entry are also designated as customs & excise airports

Where an aircraft is carrying any paying passengers (including air taxi and similar arrangements) between any of Great Britain, Northern Ireland and the Common Travel Area the aircraft must use a police designated airport unless given specific authority by the relevant police force.

Certificate of Agreement airports

For customs purposes certain airports not designated by customs & excise operate under a Certificate of Agreement (CoA) managed by Border Force. The agreement sets out what flights the operator is allowed to handle and, where applicable, any permitted customs operations that may take place e.g. the permanent importation of an aircraft.

When intending to arrive in/depart from Great Britain or Northern Ireland for the first time at a CoA airport, you should check with the airport operator that they are approved to handle your flight, given that the CoA may restrict where flights can arrive from and depart to, and the purpose of your flight e.g. transporting passengers or the permanent importation of the aircraft.

Other places (neither designated nor holding a Certificate of Agreement)

'Other places' do not have any type of designation or a Certificate of Agreement.

When using an 'other place', you can only fly within Great Britain and Northern Ireland or to/from destinations within the European Union (EU).

Please note for customs purposes the Channel Islands are treated as being outside the EU. Therefore if you are flying directly to/from the Channel Islands you can only use a Certificate of Agreement airport which is approved for such flights or a designated customs and excise airport.

If an airfield is not listed in [Annex C](#) it is regarded as an 'Other place'.

When, where and how do I submit a GAR?

You may be requested to submit a GAR depending on your route and the airport you are using.

The tables below set out the circumstances in which you are requested to submit a GAR and where and how to send it.

- [Departures \(aircraft flying from the UK\) \(Annex A\)](#); and
- [Arrivals \(aircraft flying to the UK\) \(Annex B\)](#)

You are requested to submit GARs in advance to the locations and within the timescales set out in the tables. If you cannot meet the timescales due to exceptional circumstances e.g. an emergency or bad weather you should do the following:-

- Border Force reportable flights: You are requested to submit the GAR as soon possible (which might be on arrival) and use a designated customs & excise airport.
- Terrorism Act 2000 reportable flights: You must use a Police designated airport.

Submitting a GAR to Border Force

You can use a website approved to submit the information contained in the GAR form. Details of these websites are available at:-

<https://www.gov.uk/government/publications/general-aviation-operators-and-pilots-notification-of-flights>

Submission via an approved website is the most efficient and secure way of submitting GAR information. Website users are provided with a message and unique reference confirming successful submission of the information. You are therefore advised to use an approved website to submit GAR information.

Alternatively you can submit a GAR to Border Force by emailing (preferable) or faxing it to the National Co-ordination Unit (NCU) using the details below. Please title your email: 'GAR, *airfield registration, name of airfield, postcode of airfield (if known)*'.

Fax: 0870 240 3738 (overseas +44 1708 862521)

Email: ncu@hmrc.gsi.gov.uk

Submitting a GAR to the Police

You can use a website approved to submit the information contained in the GAR form. Details of these websites are available at: -

<https://www.gov.uk/government/publications/general-aviation-operators-and-pilots-notification-of-flights>

Submission via an approved website is the most efficient and secure way of submitting GAR information. Website users are provided with a message and unique reference confirming successful submission of the information. You are therefore advised to use an approved website to submit GAR information.

Alternatively you are requested to send a GAR to the Police force responsible for the area in which your departure/arrival airport is situated. The telephone and fax numbers of Police forces are enclosed at [Annex D](#).

If you are submitting GAR to both the Police and Border Force, the GAR information can be submitted once using an approved website which will route the information securely and safely to both organisations. If you do not use an approved website you will need to submit a GAR separately to the Police and Border Force.

How do I complete a GAR?

The GAR form has 3 sections: Aircraft Details, Flight Details and Crew/Passenger Details

Aircraft Details: -

1. **Aircraft registration:** Use the same registration as listed in your ICAO flight-plan (no hyphens or spaces)
2. **Type:** Use the ICAO abbreviation or type in full
3. **Usual Base:** Insert the airfield/airport where the aircraft is usually or nominally based
4. **Owner/Operator:** Insert the registered owner or operator of aircraft
5. **Crew contact number:** Insert (in case of queries with your GAR) a contact number for the crew
6. **Is the aircraft in 'Free Circulation' within the EU?** Answer YES or NO (see notes below)

Notes on free circulation: -

Aircraft imported from outside the EU are in free circulation in the EU when all import formalities have been complied with and all duties, levies or equivalent charges have been paid and not refunded.

Free circulation aircraft that have previously been exported from the EU and are re-imported to the EU may be eligible for Returned Goods relief subject to certain conditions, see Notice 236.

For general enquiries about aircraft imports contact the Customs, International Trade and Excise helpline on 0845 010 9000.

7. **Is this GAR replacing a previously submitted GAR?** (Answer YES or NO)

Flight Details: -

8. **Departure and Arrival:** Insert ICAO code or in full if 'ZZZZ' would be used in the flight-plan
9. **Time:** Use UTC
10. **UK county:** Insert for both arrival and departure
11. **Reason for visit to EU** specify one of the following:

- **EU Based:** Aircraft is based within the EU and all import formalities have been completed; or
- **Maintenance:** Minor repairs **only** may be carried out or a C88 must be completed and export take place as soon as practicable after repairs/maintenance are completed (unless Customs have agreed otherwise)

See Notice 221a & Customs Information Paper JCCC CIP (10) 38; or

- **Permanent Import** to UK (Please see notes above on Free Circulation); or
- **Short Term Visit:**

(a) For aircraft not in free circulation registered outside the EU in the name of a non EU person or owned by a non EU person, temporarily imported by a non EU person or owned by a non EU person for their **private or commercial transport use**, relief from customs import charges may be available under 'Temporary Admission' - Conditions for relief and limited exceptions where relief may be available for EU persons are explained in Notice 308. While under Temporary Admission, only repairs to maintain the aircraft in the same condition as imported may be carried out

(b) For aircraft not in free circulation and temporarily imported for the purpose of repair, overhaul; refitting; renovation or refurbishment Inward Processing Relief may be available. See Notices 221 and 221a.

(c) For aircraft not in free circulation which are imported for maintenance/repair, end use relief may be available, see Notice 770. Declarations to end use can only be made by persons established in the Community otherwise the aircraft must be declared to free circulation with all customs import charges paid at the time of import

The above notices can be accessed at www.hmrc.gov.uk

Captain/Crew/Passenger Details: -

12. **Capt/ C / P:** Insert 'Capt.' for Captain, 'C' for crew, 'P' for passenger
13. **Other details:** Complete in full (names, date and place of birth, nationality and passport number). This must include every individual travelling on the aircraft.
14. **Address:** Complete home address or visiting address in the UK for all crew and passengers of the flight
15. **Full name of person submitting the GAR:** Forenames and surname of person submitting the GAR

How is GAR information used?

The information will be processed by the Home Office in accordance with the Data Protection Act 1998. The Home Office is the data controller in relation to the information provided on the GAR form and submitted via approved websites. The information provided will be used to perform Home Office functions including border security checks and will be treated in confidence, but it may be disclosed to other government departments, agencies, local authorities, foreign governments, financial institutions, commanders of aircraft, air carriers, port handling agents, airport and airfield operators and other bodies, to enable the Home Office or those bodies to perform their functions. Any disclosures will be in accordance with the Data Protection Act 1998.

Customs requirements when travelling to the UK

You, your crew and passengers need to ensure you comply with customs requirements when travelling to the UK from European Union and non-European countries. Certain goods are prohibited and restricted in the UK. There are heavy penalties including imprisonment for bringing prohibited or restricted goods above permissible levels in to the UK.

Further information about customs requirements and prohibited and restricted goods can be found at:

<http://www.homeoffice.gov.uk/passports-and-immigration/border-force/customs/>

Immigration and documentation requirements to enter the UK

You, your crew and your passengers need to ensure you meet the immigration requirements set out in legislation in order to lawfully enter the UK; otherwise you may be refused entry.

You also need to ensure when arriving in the UK from abroad that you, your crew and passengers have the correct documents required to enter the UK. These include a passport or other document that satisfactorily establishes your identity and nationality, and if required a visa of the kind required under the immigration rules.

If you, your crew or your passengers arrive in the UK from abroad and on request cannot provide the required documents you could be subject to extended delays on arrival whilst your identities and details are verified. Additionally if anybody onboard requires Leave to Enter the UK the agent or owner of the aircraft could also be charged £2000 for each inadequately documented person carried on the aircraft. Border Force uses the term 'carrier's liability' to describe this potential charge.

Further information about the immigration rules and visa requirements can be found at:

<http://www.ukba.homeoffice.gov.uk/policyandlaw/immigrationlaw/immigrationrules/appendix1/>

Further information about carrier's liability can be found at:

<http://www.ukba.homeoffice.gov.uk/aboutus/workingwithus/transportindustry/rfon/chargingprocedure/guidetocharging/>

What to do if you see something suspicious

Defeat Crime and Terrorism – Report your suspicions

To report smuggling please call our Customs Hotline on 0800 595 000 or online at <https://report-ukba.homeoffice.gov.uk/>

If you see anything suspicious contact your local police or phone 101 and quote 'Project Pegasus'.

In an emergency call 999.

'Project Pegasus – Strengthening our borders'

ANNEX A

GAR Reporting – Departures

DESTINATION	REPORTING OUTCOME
	NCU Fax: 0870 240 3738 (overseas +44 1708 862521) Email: ncu@hmrc.gsi.gov.uk
Non-European Union	<p>Submit a GAR to Border Force</p> <p>You are requested to submit the GAR <u>at least 24 hours</u> prior to departure to:</p> <ul style="list-style-type: none"> - Border Force via an approved website or via the National Co-ordination Unit (NCU)
European Union (except Republic of Ireland)	GAR unnecessary
Republic of Ireland	<p>Submit a GAR to the Police (if you are using an airport not designated by the Police)</p> <p>If the departure airport does not have a police designation (see Annex C for a list of police designated airports) you are requested to submit a GAR <u>at least 12 hours</u> prior to departure:</p> <ul style="list-style-type: none"> - to the Police via an approved website or - directly to the Police force responsible for the area in which your departure airport is situated (see Annex D)¹; <p>If the airport has a police designation (see Annex C for a list of police designated airports) you do not have to submit a GAR</p>
Northern Ireland ² or the Isle of Man	<p>Submit a GAR to the Police (if you are using an airport not designated by the Police)</p> <p>If the departure airport does not have a police designation (see Annex C for a list of police designated airports) you are requested to submit a GAR <u>at least 12 hours</u> prior to departure:</p> <ul style="list-style-type: none"> - to the Police via an approved website or - directly to the Police force responsible for the area in which your departure airport is situated (see Annex D)¹; <p>If the airport does have a police designation (see Annex C for a list of police designated airports) you do not have to submit a GAR</p>
Channel Islands	<p>Submit a GAR to the Police (if applicable) and Border Force</p> <p>If the airport does not have a police designation (see Annex C for a list of police designated airports) you are requested to submit a GAR <u>at least 12 hours</u> prior to departure to: -</p> <ul style="list-style-type: none"> - An approved website (the GAR will be forwarded to the Police and Border Force); alternatively - The Police force responsible for the area in which your departure airport is situated (see Annex D)¹ and - Border Force via the National Co-ordination Unit (NCU) <p>If the airport has a police designation (see Annex C for a list of police designated airports) you do not have to submit a GAR to the police but are requested to submit a GAR <u>at least 12 hours</u> prior to departure to:</p> <ul style="list-style-type: none"> - Border Force via an approved website or the National Co-ordination Unit (NCU) <p>Please note you can <u>only</u> use an airport designated for customs purposes or an airport with a Certificate of Agreement allowing Channel Island flights. (See section about where aircraft can take off/land and Annex C)</p>

¹ If the aircraft is carrying paying passengers and using a non-designated police airport, you **must** receive specific authority from the responsible police force to use the airport prior to departure (contact details are available at [Annex D](#))

² If the arrival airport in Northern Ireland is not a police designated airport please **also** submit a GAR to the Police Service of Northern Ireland.

ANNEX B

GAR Reporting – Arrivals

DEPARTING	REPORTING OUTCOME NCU Fax: 0870 240 3738 (overseas +44 1708 862521) Email: ncu@hmrc.gsi.gov.uk
Non-European Union (EU)	<p>Submit a GAR to Border Force</p> <p>You are requested to submit a GAR <u>at least 24 hours</u> prior to arrival to Border Force via an approved website or the National Coordination Unit (NCU)</p>
EU (except Republic of Ireland)	<p>Submit a GAR to Border Force</p> <p>You are requested to submit a GAR <u>at least 4 hours</u> prior to arrival to Border Force via an approved website or the National Coordination Unit</p>
Republic of Ireland	<p>Submit a GAR to the Police directly (if applicable) and Border Force</p> <p>If the arrival airport does not have a police designation (see Annex C for a list of police designated airports) you are requested to submit a GAR:</p> <ul style="list-style-type: none"> - Via an approved website (the website will send a single GAR to the Police and Border Force) at least 12 hours prior to arrival*; alternatively please submit a GAR to: - the Police force responsible for the area in which your arrival airport is situated (see Annex D)¹ at least 12 hours prior to arrival and - Border Force via the National Co-ordination Unit (NCU) at least 4 hours prior to arrival <p>If the airport does have a police designation (see Annex C for a list of police designated airports) you do not have to submit a GAR to the police but are requested to submit a GAR <u>at least 4 hours</u> prior to arrival to:</p> <ul style="list-style-type: none"> - Border Force via an approved website or the National Co-ordination Unit (NCU)
Northern Ireland ² or the Isle of Man	<p>Submit a GAR directly to the Police (if you are using an airport not designated by the Police)</p> <p>If the arrival airport does not have a police designation (see Annex C for a list of police designated airports) you are requested to submit a GAR, <u>at least 12 hours</u> prior to arrival to the Police via an approved website or directly to the Police force responsible for the area in which your arrival airport is situated (see Annex D)¹</p> <p>If the airport has a police designation (see Annex C for a list of police designated airports) you do not have to submit a GAR.</p>
Channel Islands	<p>Submit a GAR to the Police directly (if applicable) and Border Force</p> <p>If the arrival airport does not have a police designation (see Annex C for a list of police designated airports) you are requested to submit a GAR <u>at least 12 hours</u> prior to arrival to:</p> <ul style="list-style-type: none"> - An approved website (the website will send a single GAR to the Police and Border Force); alternatively please submit a GAR to: - The Police force responsible for the area in which your departure airport is situated (see Annex D)¹ and - Border Force via the National Co-ordination Unit (NCU) <p>If the airport does have a police designation (see Annex C for a list of police designated airports) you do not have to submit a GAR to the police but are requested to submit a GAR <u>at least 12 hours</u> prior to arrival to:</p> <ul style="list-style-type: none"> - Border Force via an approved website or the National Co-ordination Unit (NCU) <p>Please note you can <u>only</u> use an airport designated for customs purposes or an airport with a Certificate of Agreement allowing Channel Island flights. (See section about where aircraft can take off/land and Annex C)</p>

* Notification to the Police is required 12 hours in advance under the Terrorism Act 2000. The Police immediately provide GARs relating to inbound Republic of Ireland flights submitted via approved websites to Border Force for customs purposes using paragraph 4 of Schedule 14 of the Terrorism Act 2000.

¹ If the aircraft is carrying paying passengers and using a non-designated police airport, you **must** receive specific authority from the responsible police force to use the airport prior to arrival (contact details are available at [Annex D](#).)

² If the departure airport in Northern Ireland is not a police designated airport please **also** submit a GAR to the Police Service of Northern Ireland

ANNEX C: Designated airports and Certification of Agreement airfields

If the airport you are using is not listed below, it is classified as an 'other place'. Certificate of Agreement airports and other airfields can only be used for certain journeys and may have restrictions about the customs operations they can be used for e.g. permanent importation of aircraft. Please see the section about [where aircraft can take off and land](#) for further information.

Customs & Excise designated airport: C **Certificate of Agreement airport: A** *** - Airport also approved for 3rd country aircraft imports**
Immigration designated: I **Police designated: P**

	C	I	P	A
Aberdeen - EGPD	X	X	X	
Andrewsfield - EGSL				X
Battersea Aerodrome - EGLW				X
Beccles Airfield - EGSM				X
Bedford Aerodrome				X
Belfast Aldergrove/International - EGAA	X	X	X	
Belfast City -George Best - EGAC			X	X
Bembridge Airport - EGHJ				X
Beverley (Linley Hill) Airfield - EGNV				X
Biggin Hill - EGKB	X		X	
Birmingham - EGBB	X	X	X	
Blackbushe Airport - EGLK				X
Blackpool Airport - EGNH	X		X	X
Bodmin Airfield - EGLA				X
Bourn Aerodrome - EGSN				X
Bournemouth - EGHH	X	X	X	
Brands Hatch Helipads				X
Brimpton Airfield				X
Bristol Filton - EGTG	X			
Bristol Lulsgate - EGGD	X	X	X	
Caernarfon - EGCK				X
Cambridge - EGSC	X		X	
Cardiff - EGFF	X	X	X	
Carlisle Airport- EGNC			X	X
Chalgrove Airfield - EGLJ				X
City of Derry (Eglinton) Airport / Londonderry - EGAE			X	X
Clacton Aerodrome - EGSQ				X
Compton Abbas Airfield - EGHA				X
Coventry - EGBE	X		X	
Cranfield Airport - EGTC				X
Crowfield Airfield - EGSO				X
Cumbernauld Airport - EGPG				X
Denham Aerodrome - EGLD				X
Dundee Airport - EGPN				X

	C	I	P	A
Dunkeswell - EGTU				X
Durham Tees - EGNV	X	X	X	
Duxford Airfield - EGSU				X
Eaglescott Airfield -EGHU				X
Earls Colne - EGSR				X
Edinburgh Airport - EGPH	X	X	X	
Elmsett Airfield - EGST				X
Elstree - EGTR				X
Enniskillen (St Angelo) Airport				X
Exeter Airport - EGTE	X		X	
Fairoaks Airport - EGTF				X
Farnborough - EGLF	X			
Fenland Airfield -EGCL				X
Fowlmere - EGMA				X
Full Sutton Airfield				X
Gamston Airfield - EGNE				X
Glasgow - EGPF	X	X	X	
Gloucester (Staverton) Airport * -EGBJ			X	X
Goodwood - EGHR				X
Haverfordwest - EGFE				X
Hawarden Airport				X
Headcorn / Lashenden - EGKH				X
Headon Airfield				X
Humberside - EGNJ	X		X	
Inverness Airport EGPE				X
Isle of Man – EGNS	X	X		
Kemble Airport * -EGBP				X
Kirkwall Airport -EGPA				X
Lands End - EGHC				X
Lasham Airfield * -EGHL				X
Leeds Bradford -EGNM	X	X	X	
Leicester-Stoughton				X
Liverpool -EGGP	X	X	X	X
London City -EGLC	X		X	

	C	I	P	A
London Gatwick - EGKK	X	X	X	
London Heathrow -EGLL	X	X	X	
London Luton -EGGW	X	X	X	
London Stansted -EGSS	X	X	X	
Lydd -EGMD	X		X	
Manchester -EGCC	X	X	X	
Manchester City/Barton - EGCB				X
Manston - EGMH	X		X	
Netherthorpe Airfield - EGNF				X
Newcastle -EGNT	X	X	X	
Newquay - EGHQ	X			
North Weald Airfield - EGSX				X
Norwich - EGSH	X	X	X	
Nottingham Tollerton -EGBN				X
Nottingham E. Midlands - EGNX	X	X	X	
Old Buckenham Airfield -EGSV				X
Old Sarum Airfield -EGLS				X
Oxford (Kidlington) * EGTK				X
Panshanger Aerodrome -EGLG				X
Pembrey -EGFP				X
Perranporth Airfield - EGTP				X
Perth Airport -EGPT				X
Peterborough/Conington - EGSF				X
Peterborough/Sibson - EGSP				X
Plymouth -EGHD	X		X	
Popham Airfield - EGHP				X
Prestwick - EGPK	X	X	X	
RAF Mona				X
Redhill Aerodrome - EGKR				X
Robin Hood Doncaster - EGCN				X
Rochester Airport - EGTO				X
Sandown Airport - EGHN				X
Sandtoft - EGCF				X
Scatsta Heliport - EGPM				X

	C	I	P	A
Seething Airfield -EGSJ				X
Sherburn In Elmet EG CJ				X
Shipdham -EGSA				X
Shobdon Airfield - EGBS				X
Shoreham - EGKA	X			
Sleep - EGCV				X
Southampton -EGHI	X	X	X	
Southend - EGMC	X	X	X	
St Mary's Airport -EGHE				X
Stapleford -EGSG				X
Stornoway * -EGPO				X
Sturgate - EGCS				X
Sumburgh - EGPB	X			
Swansea Airport - EGFH				X
Sywell -EGBK				X
Tatenhill Airfield - EGBM				X
Thruxton Airport -EGHO				X
Turweston - EGBT				X
Upfield Farm, Newport				X
Walney Aerodrome				X
Warton -EGNO				X
Wellesbourne -EGBW				X
Welshpool -EGCW				X
West Wales (Ceredigion) -EGFA				X
White Waltham - EGLM				X
Wick Airport - EGPC				X
Wolverhampton -EGBO				X
Wycombe EG TB				X
Yeovil Aerodrome EG HG				X

Annex D: Police force contact details

You should submit the GAR to the police force geographically closest to your point of arrival or departure

County	Fax	Tel	County	Fax	Tel	County	fax	Tel	County	Fax	Tel
Avon & Somerset	01275 473516	01275 473515	Bedfordshire*	01582 723352	01582 413663	Cambridgeshire	01223 823295	01223 823219	Cheshire	01244 612195	01244 612270
Cleveland	01642 326035	01642 301330	Cumbria	01768 868867	01768 215058	Devon/ Cornwall	01392 362634	01392 452680	Derbyshire *	01332 613242	01246 522014
Dorset		01202 593999	Durham	01325 335298	01325 332061	Dyfed/Powys	01348 874046 (M-F) 01348 874000 (weekends)	01348 871968	Essex *	01245 452697	01376 556284
Gloucester *	01242 247896	01242 247899	Greater London – Metropolitan	01959 540481	01959 540333	Greater Manchester	0161 856 0260	0161 856 0270	Gwent	01633 867773	01633 642210
Hampshire/ IOW *	02392 899087	02392 899092	Hertfordshire *	01582 723352	01582 413663	Humberside	01482 697646	01482 578660	Isle of Man*	01624 825681	
Kent	01303 289269	01303 297320	Lancashire*	01253 407174	01253 604166	Leicestershire	01332 812581	01332 811044	Lincolnshire	01205 312297	01522 558054
Merseyside	0151 777 2377	0151 777 8520	Norfolk *	01603 788603	01603 787392	Northamptonshire*	01604 703511	03003 00999 ext 8001035	Northern Ireland	02890 901242	02890 650222
Northumbria - Tyne & Wear	0191 214 0270	0191 2869 356	North Wales*	01407 763565	01407 724444	North Yorkshire	01609 789183	01609 789188	Nottinghamshire	0115 844 5049	0115 967 0500
South Wales- Cardiff	01446 710360	01446 710286	South Wales- Swansea	01792 473186	01792 472424	Staffordshire *	01785 226056	01785 234865	Suffolk*	01394 673969	01473 383383
Surrey*	01483 634585	01483 639936	Sussex	01293 592815	01273 592803	South Yorkshire	01302 385523	01302 385523	Thames Valley*	01865 555900	01865 555909
Warwickshire*	02476 639231	01926 415145	West Mercia*	01386 591841	01905 723000	West Midlands	0121 712 6099	0121 780 2112	West Yorkshire	0113 250 0275	0113 239 1189
Wiltshire *	01722 435201	01722 435312									
Central Scotland	01786 472206	01786 456349	Dumfries & Galloway*	01776 704066	01387 242300	Fife*	01383 414827	01592 251189	Grampian	01224 770412	01224 725766
Lothian & Borders	0131 335 3500	0131 335 3501	Northern Constabulary*	01463 720223	01463 720284	Strathclyde*	0141 532 6075	0141 532 6087	Tayside *	01382 596509	01382 596286
Thames Valley - Berkshire, Buckinghamshire & Oxfordshire			Warwickshire – Coventry Fax 02476 639451 Wellesbourne Fax 01789 470465						West Mercia covers Shropshire & Worcestershire		
* email facility available – contact individual force for details											