

Reference	Date/Time	Location	Runway	F/W Movements	Total Movements	Complaint	Action
FW1/2021	22/02/21 1016hrs	RH1	25	2	32	Fixed-wing aircraft flying over a built-up area of Redhill.	This complaint relates to an S22T that departed from Runway 25 via Godstone en-route to Southend. No name left or specific location given. No action.
FW2/2021	24/02/21 1235hrs	RH1 5PA	25	2	57	Fixed-wing aircraft flying low, just above trees causing tree-tops to bend. Way off-course.	This complaint relates to a C152 joining right base for Rwy 25. There was a strong S'ly wind 15-30KT. The aircraft is not based at Redhill; it was inbound for maintenance. The pilot appeared to have followed the M23 (westside) rather than the published route east of the motorway. Aircraft landing and taking-off are exempt from the minimum height rule. Email sent to Redhill Air Services.

Reference	Date	Location	Helistrip	Heli Movements	Total Movements	Complaint	Action
H2/2021	15/02/21 1755hrs	RH1 5PF Within ATZ and heli circuit area	H26	13	17	Complainant states a "spot light shining in to the garden."	The only helicopter traffic around the time of this complaint was an A169 (Air Ambulance) returning from an operational mission. It flew a standard left hand circuit to Rwy 26L. It was night and therefore its landing lights will have been illuminated. Email sent to complainant.
H3/2021	24/02/21 1855hrs	RH1 5NG Within ATZ	N/A	55	57	Complainant states there has been continuous helicopter noise since 1600hrs.	The complainant resides on Kings Cross Lane adjacent to the northern Aerodrome Boundary. There were 14 helicopter movements between 1600 and 2359 hours; of these four took place between 1600 and 1705 (normal winter operating hours), two of these were departures that went directly to the south. There was a gap of approximately an hour and twenty minutes between two departures by helicopters operated by Air Ambulance Kent Surrey Sussex with the Police helicopter departing twenty five minutes later. With the exception of two movements around 2010hrs there were only two movements at the same time, one of Air Ambulance helicopters departing at 2150 hrs with the Police helicopter arriving at 2150 hrs, all other movements were spaced at reasonable intervals. Email sent to complainant together with extract from the Movement Log.
H4/2021 and H5/2021	25/02/21 1400hrs and 1415hrs	RH1 5PF Within ATZ and heli circuit area	H26	75	77	Complainant stated that helicopter in the circuit was overflying their property.	This complaint relates to a helicopter, operated by Air Ambulance Kent Surrey Sussex, flying within the helicopter circuit area for H26. Training that would normally take place in a simulator was being conducted in a helicopter due to COVID-19 restrictions. Helicopters fly various circuit patterns with the ATZ depending on the exercise or their destination. Pilots are requested to minimise repeated overflying of particular locations.



Helicopter Flying Complaints Feb 2021

							Helicopter flying within the circuit area. Email sent.
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